



REDACTED - FOR PUBLIC INSPECTION

VIA ECFS

June 24, 2016

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, S.W.
Washington, D.C. 20554

RE: **REQUEST FOR CONFIDENTIAL TREATMENT**
WC Docket No. 14-58 - ETC Annual Reports and Certifications

Request that Information Submitted to the Commission be Withheld from Public Inspection Pursuant to 47 C.F.R. §0.459 and 5 U.S.C. §552(b)(4): Five-Year Service Quality Improvement Plan Progress Report included in FCC Form 481

Confidential Information - Subject to Protective Order Before the Federal Communications Commission

Dear Ms. Dortch:

In accordance with the annual reporting requirements of 47 C.F.R. §§54.313 and 54.422, **Mountain View Telephone Company** (the Company), Study Area Code **401712**, is submitting a completed FCC Form 481 to the Commission via its Electronic Comment Filing System (ECFS) in WC Docket No. 14-58. *The version of the Company's FCC Form 481 submitted via ECFS is a redacted version of the filing that contains no confidential information.*

The Company, by its authorized representative, hereby requests confidential treatment of two attachments to its FCC Form 481: (1) the five-year service quality improvement plan progress report and (2) the financial annual report, both of which were redacted in the ECFS submission. The request for confidential treatment of the five-year plan progress report is being made pursuant to Section 0.459 of the Commission's rules and Exemption 4 of the Freedom of Information Act (FOIA). The request for confidential treatment of the financial annual report is being made pursuant to the FCC's March 22, 2016 *Protective*

sensitive data that **Mountain View Telephone Company** maintains as confidential and does not normally make available to the public. Release of this information would have a substantial negative impact on the Company.

Five-Year Service Quality Improvement Plan Progress Report

Pursuant to Section 0.459 of the Commission's rules and Exemption 4 of FOIA, **Mountain View Telephone Company** requests that the text and data extracted from its five-year service quality improvement plan progress report be withheld from public inspection because it contains competitively sensitive commercial and financial information that the Company maintains as confidential. Public availability of this information would have a substantial negative impact on the Company.

In accordance with Section 0.459 of the Commission's rules, the following information is provided in support of this request:

(1) Identification of the specific information for which confidential treatment is sought:

Attachment to Line 112 of FCC Form 481 – Five-Year Service Quality Improvement Plan Progress Report. Specifically, confidential treatment is sought for all information in the five-year plan progress report related to the Company's access line counts, existing broadband capabilities, and current and planned financial investments in its network that will improve service quality, service coverage, and/or service capacity for its customers.

(2) Identification of the Commission proceeding in which the information was submitted or a description of the circumstances giving rise to the submission:

The information was submitted in WC Docket No. 14-58 as an attachment to FCC Form 481- the Carrier Annual Reporting Data Collection Form. Section 100 of FCC Form 481 requires incumbent local exchange carriers receiving high cost support to attach a progress report on its five-year service quality improvement plan, pursuant to 47 C.F.R. §54.313(a)(1).

(3) Explanation of the degree to which the information is commercial or financial, or contains a trade secret or is privileged:

The five-year service quality improvement plan progress report contains granular information on the Company's access line counts and/or existing broadband capabilities as well as recent and planned capital investments in its network to improve service quality, service coverage, and/or service capacity. It also contains a map of the Company's service area detailing progress toward meeting broadband deployment

targets at the wire center level. This is closely guarded, privileged information that the Company does not make publicly available.

- (4) Explanation of the degree to which the information concerns a service that is subject to competition:

Broadband is subject to increasing competition in the areas served by rural, rate-of-return incumbent local exchange carriers (RLECs). Virtually all RLECs face competition from one or more wireless Internet service providers. Most RLECs also face competition from at least one other wireline broadband provider, such as a larger cable company, who will typically seek to “cherry pick” the lower cost portions of the study area. In addition, all RLECs face competition throughout their territories from satellite broadband providers.

- (5) Explanation of how disclosure of the information could result in substantial competitive harm:

Disclosure of the information contained in the five-year plan progress report would provide competitors with detailed, granular information regarding the Company’s access line count, its existing broadband capabilities, and its recent and planned network investments that improve service quality, coverage, and/or capacity for subscribers. This would give competitors valuable confidential information with which to develop their own strategies for investing in the service area, thereby bringing substantial competitive harm to the Company.

- (6) Identification of any measures taken by the submitting party to prevent unauthorized disclosure:

The Company has continually treated the extracted information in its five-year plan progress report as confidential and carefully controls the information to protect it from competitors. Access to the information is limited to employees that require it and to non-employees with confidentiality obligations such as lenders, consultants, auditors, and attorneys. In addition, when such information is required to be submitted to a state regulatory authority it has been filed as confidential information, not available to the public.

(7) Identification of whether the information is available to the public and the extent of any previous disclosure of the information to third parties:

The redacted information in the five-year plan progress report is not available to the public, and third-party access is limited as described in (6) above.

(8) Justification of the period during which the submitting party asserts that material should not be available for public disclosure:

The Company requests that the extracted information be withheld from public inspection indefinitely. The information in the five-year plan progress report details the Company's most recent network upgrades in relation to its previously submitted service quality improvement plan. It may also contain upcoming planned network improvements during the five-year period ending 2019. This information would provide a very useful baseline for competitors for several years beyond that period.

(9) Any other information that the party seeking confidential information treatment believes may be useful in assessing whether its request for confidentiality should be granted:

Exemption 4 of FOIA shields from public disclosure commercial or financial information obtained from a person that is privileged or confidential. Based on the responses provided above, the information in question satisfies this test.

Financial Annual Report

Section 3005 of FCC Form 481 requires a privately-held rate-of-return carrier receiving high cost support to attach a full and complete annual report of the company's financial condition and operations pursuant to 47 C.F.R. §54.313(f)(2). **Mountain View Telephone Company** seeks confidential treatment of its financial annual report pursuant to the March 22, 2016 *Protective Order* in WC Docket Nos. 10-90 and 14-58.¹ The *Protective Order* specifically covers information filed pursuant to 47 C.F.R. §54.313(f)(2).

Mountain View Telephone Company is providing to the Office of the Secretary, under seal, this cover letter and the Form 481 filing which includes the confidential information that is being requested to be withheld from public inspection.

Each page of the five-year service quality improvement plan progress report confidential submission bears the legend, "CONFIDENTIAL – NOT FOR PUBLIC DISCLOSURE."

¹ *Connect America Fund, ETC Annual Reports and Certifications*, WC Docket Nos. 10-90 and 14-58, *Protective Order*, DA 16-296 (rel. Mar. 22, 2016).

Ms. Marlene Dortch
Page 5

Each page of the financial annual report confidential submission bears the legend, "CONFIDENTIAL INFORMATION – SUBJECT TO PROTECTIVE ORDER BEFORE THE FEDERAL COMMUNICATIONS COMMISSION."

The confidential information has also been submitted to the Universal Service Administrative Company through its E-File system as attachments to the FCC Form 481.

In the filing submitted via ECFS, all pages containing confidential information bear the legend "REDACTED – FOR PUBLIC INSPECTION."

This cover letter includes no confidential information and the text is the same in both the non-redacted and redacted versions except for the confidentiality markings.

Please contact me if you have any questions.

Sincerely,



Sara Zimmerman
President

Enclosures

cc: Arkansas Public Service Commission

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	401712
<015>	Study Area Name	MOUNTAIN VIEW TEL CO
<020>	Program Year	2017
<030>	Contact Name: Person USAC should contact with questions about this data	Leslie Dewey
<035>	Contact Telephone Number: Number of the person identified in data line <030>	8704253100 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	leslie.dewey@yelcot.com
	Form Type	54.313 and 54.422

**(100) Service Quality Improvement Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	401712
<015>	Study Area Name	MOUNTAIN VIEW TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Leslie Dewey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8704253100 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	leslie.dewey@yelcot.com

<110>	Has your company received its ETC certification from the FCC?	(yes / no) <input checked="" type="radio"/> <input type="radio"/>
	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5	
<111>	year plan" filed with the FCC?	(yes / no) <input checked="" type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

401712ar112.pdf

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

<113> Maps detailing progress towards meeting plan targets
 <114> Report how much universal service (USF) support was received
 <115>
 <116>
 <117>
 <118> Provide an explanation of network improvement targets not met in the prior calendar year.

Yes
Yes
Yes
Yes
Yes
Yes

<010>	Study Area Code	401712
<015>	Study Area Name	MOUNTAIN VIEW TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Leslie Dewey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8704253100 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	leslie.dewey@yelcot.com

No

Page 3

**(300) Unfulfilled Service Request
Data Collection Form**

 FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	401712
<015>	Study Area Name	MOUNTAIN VIEW TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Leslie Dewey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8704253100 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	leslie.dewey@yelcot.com

<300> Unfulfilled service request (voice)

0

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

0

<330> Detail on attempts (broadband)

Name of Attached Document

<010>	Study Area Code	401712
<015>	Study Area Name	MOUNTAIN VIEW TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Leslie Dewey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8704253100 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	leslie.dewey@yelcot.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed voice	
<410>	Complaints per 1000 customers for fixed voice	0 . 0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed broadband	
<440>	Complaints per 1000 customers for fixed broadband	0 . 0
<450>	Complaints per 1000 customers for mobile broadband	

<010>	Study Area Code	401712
<015>	Study Area Name	MOUNTAIN VIEW TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Leslie Dewey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8704253100 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	leslie.dewey@yelcot.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
MUTC_401712ar510.pdf		
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	

(600) Functionality in Emergency Situations		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013

<010>	Study Area Code	401712
<015>	Study Area Name	MOUNTAIN VIEW TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Leslie Dewey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8704253100 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	leslie.dewey@yelcot.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	MVTC_401712ar610.pdf

<010>	Study Area Code	401712
<015>	Study Area Name	MOUNTAIN VIEW TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Leslie Dewey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8704253100 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	leslie.dewey@yelcot.com

See attached worksheet

**(800) Operating Companies
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	401712
<015>	Study Area Name	MOUNTAIN VIEW TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Leslie Dewey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8704253100 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	leslie.dewey@yelcot.com
<810>	Reporting Carrier	Mountain View Telephone Company
<811>	Holding Company	Yelcot Holding Group, Inc.
<812>	Operating Company	Mountain View Telephone Company

[illegible]

**(900) Tribal Lands Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	401712
<015>	Study Area Name	MOUNTAIN VIEW TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Leslie Dewey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8704253100 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	leslie.dewey@yelcot.com

<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

<921>

- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

**(1000) Voice and Broadband Service Rate Comparability
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	401712
<015>	Study Area Name	MOUNTAIN VIEW TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Leslie Dewey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8704253100 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	leslie.dewey@yelcot.com

<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance 401712ar1010.pdf

Name of Attached Document

<1020> Broadband comparability certification Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance 401712ar1030.pdf

Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

 FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	401712
<015>	Study Area Name	MOUNTAIN VIEW TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Leslie Dewey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8704253100 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	leslie.dewey@yelcot.com

<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130>

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	401712
<015>	Study Area Name	MOUNTAIN VIEW TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Leslie Dewey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8704253100 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	leslie.dewey@yelcot.com

MVTC 401712ar1210.pdf

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

<1220> Link to Public Website

HTTP

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒

<1222> Details on the number of minutes provided as part of the plan, ☒

<1223> Additional charges for toll calls, and rates for each such plan. ☒

(2000) Price Cap Carrier Additional Documentation

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

July 2013

<010>	Study Area Code	401712
<015>	Study Area Name	MOUNTAIN VIEW TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Leslie Dewey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8704253100 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	leslie.dewey@yelcot.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- <2010> 2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1 2016 certification, this applies to Round 2 recipients of Incremental Support
- <2011> 3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1 2016 certification, this applies to Round 1 recipients of Incremental Support
- <2022> Recipient certifies, representing year two after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.
- <2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two - 54.313(b)(2)(ii). Round 2 recipients only.
- <2024A> Round 2 Recipient of Incremental Support?
- <2024B> Attach list of census blocks indicating where funding was spent in year two - 54.313(b)(2)(ii). Round 2 recipients only.
- <2025A> Round 1 or Round 2 Recipient of Incremental Support?
- <2025B> Attach geocoded Information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-
- <2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

Name of Attached Document Listing
Required Information

Name of Attached Document Listing
Required Information

(2000) Price Cap Carrier Additional Documentation (Continued)**Data Collection Form***Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017B> Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price

Name of Attached Document Listing
Required Information

cap carrier used for capital expenditures in 2015.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)

Name of Attached Document Listing
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)

<2020> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)

<2021> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)

<2026> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)

<2027> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)

<010>	Study Area Code	401712
<015>	Study Area Name	MOUNTAIN VIEW TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Leslie Dewey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8704253100 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	leslie.dewey@yelcot.com

Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)		
(3010A)	Milestone Certification {47 CFR § 54.313(f)(1)(i)}	Yes - Attach Certification	
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	401712ar3010.pdf
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	No - No New Community Anchors	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input checked="" type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input checked="" type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	401712ar3017.pdf
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	<input type="radio"/> <input type="radio"/>
(3019)	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains: Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input type="checkbox"/>
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.		<input type="checkbox"/>
(3022)	If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant		<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.		<input type="checkbox"/>
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

(3005) Rate Of Return Carrier Additional Documentation (Continued)

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

**REDACTED - FOR
PUBLIC INSPECTION**

<010>	Study Area Code	401712
<015>	Study Area Name	MOUNTAIN VIEW TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Leslie Dewey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8704253100 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	leslie.dewey@velcot.com

<010>	Study Area Code	401712
<015>	Study Area Name	MOUNTAIN VIEW TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Leslie Dewey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8704253100 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	leslie.dewey@yelcot.com

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Name of Attached Document Listing Required Information

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

Name of Attached Document Listing Required Information

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.

Name of Attached Document Listing Required Information

**Certification - Reporting Carrier
Data Collection Form**

 FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	401712
<015>	Study Area Name	MOUNTAIN VIEW TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Leslie Dewey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8704253100 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	leslie.dewey@yelcot.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: MOUNTAIN VIEW TEL CO	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/24/2016
Printed name of Authorized Officer: Anne Schuhknecht	
Title or position of Authorized Officer: Vice President	
Telephone number of Authorized Officer: 8704253100 ext.	
Study Area Code of Reporting Carrier: 401712	Filing Due Date for this form: 07/01/2016
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	401712
<015> Study Area Name	MOUNTAIN VIEW TEL CO
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Leslie Dewey
<035> Contact Telephone Number - Number of person identified in data line <030>	8704253100 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	leslie.dewey@yelcot.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	
Name of Authorized Agent Firm:	
Signature of Authorized Agent or Employee of Agent:	Date:
Name of Authorized Agent Employee:	
Title or position of Authorized Agent or Employee of Agent	
Telephone number of Authorized Agent or Employee of Agent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

(700) Price Offerings including Voice Rate Data Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	15.3

<703>

[illegible]

(710) Broadband Price Offerings Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	401712
<015>	Study Area Name	MOUNTAIN VIEW TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Leslie Dewey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8704253100 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	leslie.dewey@yelcot.com

[illegible]

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	401712
<015>	Study Area Name	MOUNTAIN VIEW TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Leslie Dewey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8704253100 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	leslie.dewey@yelcot.com
<810>	Reporting Carrier	Mountain View Telephone Company
<811>	Holding Company	Yelcot Holding Group, Inc.
<812>	Operating Company	Mountain View Telephone Company

[illegible]

REDACTED For Public Inspection

Mountain View Telephone Company, Inc. (SAC 401712)

ATTACHMENT - Line 112

FIVE YEAR SERVICE QUALITY IMPROVEMENT PLAN PROGRESS REPORT

ATTACHMENT REDACTED IN ITS ENTIRETY

Mountain View Telephone Company
481 Line 112 Five Year Service Quality Improvement Plan PROJECT UPDATE

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Mountain View Telephone Company
481 Line 112 Five Year Service Quality Improvement Plan PROJECT UPDATE
Study Area: 401712

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Mountain View Telephone Company
481 Line 112 Five Year Service Quality Improvement Plan PROJECT UPDATE
Study Area: 401712

[REDACTED]

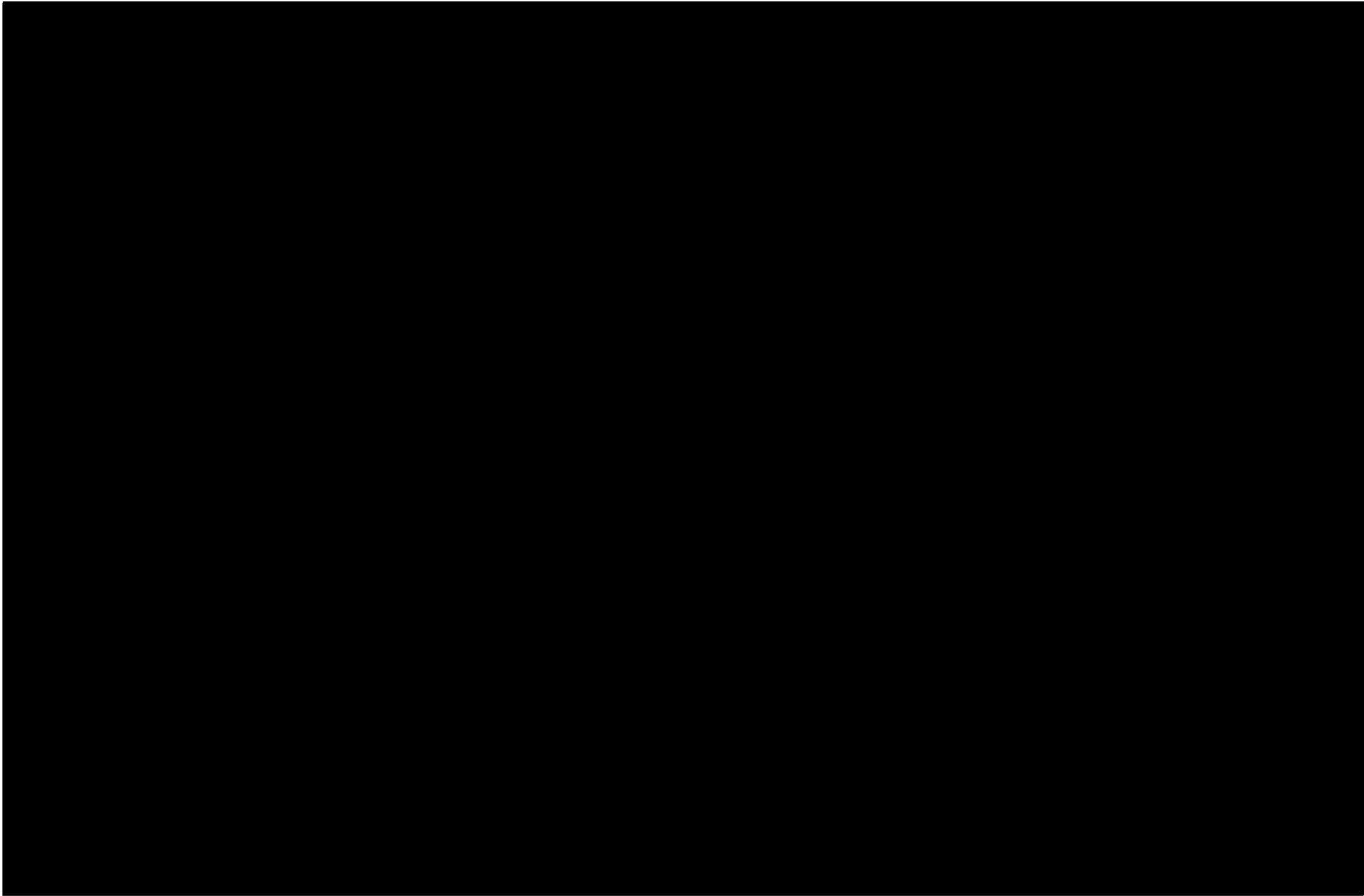
[REDACTED]

[REDACTED]

Study Area Code
Study Area

Mountain View Telephone Company
401712

REDACTED - FOR
PUBLIC INSPECTION



**REDACTED - FOR
PUBLIC INSPECTION**

REDACTED - FOR
PUBLIC INSPECTION

N

Mountain View Telephone Company
481 Line 510 Service Quality & Standards
Study Area: 401712

Pursuant to 47 C.F.R. § 54.313(a)(5) and or 47 C.F.R. § 54.422(b)(3), Mountain View Telephone Company is in compliance with appropriate FCC Service Quality Standards, Consumer Protection Rules, as well as standards and procedures as defined in the Arkansas Public Service Commission Telecommunication Provider Rules of Practice and Procedure.

Mountain View Telephone Company provides CPNI training to all of its new employees and in addition trains all of its existing employees on an annual basis to ensure compliance with the CPNI rules, which include new carrier authentication requirements, a requirement to notify customers of account changes, and a requirement to notify both law enforcement and customers in the event of a CPNI breach. Mountain View Telephone Company trains staff on an annual basis regarding Red Flag issues to help prevent identify theft. All company employees are required to sign and acknowledge that they have completed CPNI and Red Flag training and understand obligations to adherence of applicable rules. Mountain View Telephone Company also conducts subscriber CPNI outreach by periodically placing CPNI explanation messages into subscriber's bills and also has signage in its business office regarding CPNI rules and regulations.

Mountain View Telephone Company complies with consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3.

[REDACTED]

[REDACTED]

[REDACTED]

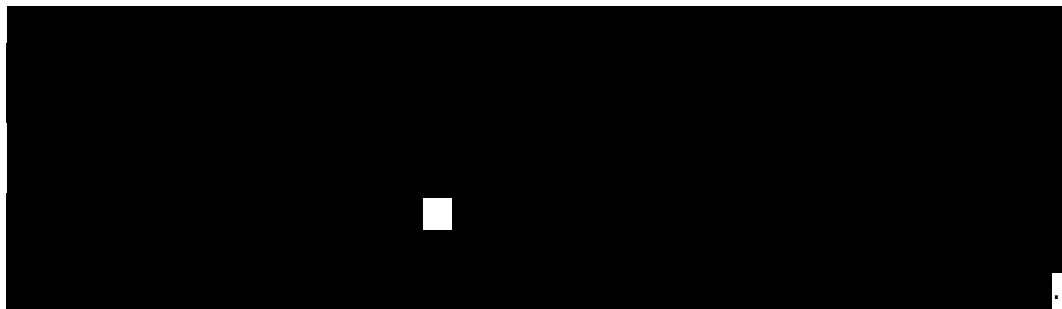
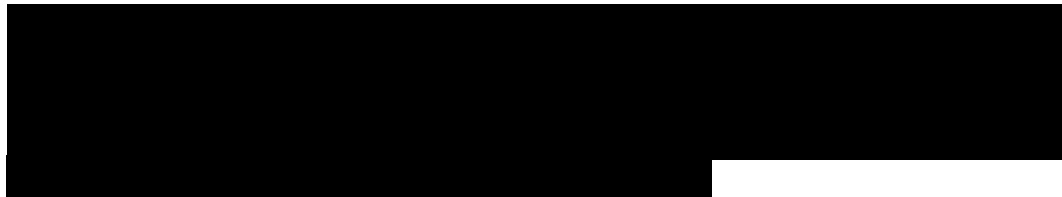
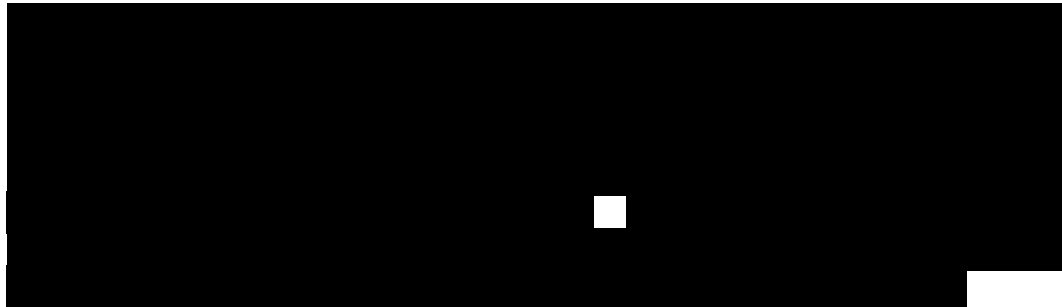
[REDACTED]

[REDACTED]

[REDACTED]

Mountain View Telephone Company
481 Line 610 Emergency Situations
Study Area 401712

**REDACTED - FOR
PUBLIC INSPECTION**



Mountain View Telephone Company
481 Line 1010 Voice Services Comparability Report
Study Area 401712

Mountain View Telephone Company
Voice Services Comparability Report

Pursuant to 47 C.F.R. § 54.313 (a) (10) Mountain View Telephone Company (the Company) is in compliance with the requirement that voice services is no more than two standard deviations above the national average urban rate for voice service of \$41.07 as specified in Public Notice DA 16-362 issued on April 5, 2016.

This applies to all of the Company's exchanges (870-269, 870-585, 870-652, 870-757, 870-363, 870-591, 870-746, 870-948.) The Company's current total local end-user rate is \$15.30. When the Arkansas High Cost Fund (5.5%), the Federal SLC (\$6.50), ARC Charge (\$2.00), and Arkansas TeleRelay Service (\$.05) are added the rate totals \$24.64. Therefore Mountain View Telephone Company's pricing is not above the standard deviation as specified in the USF/ICC Transformation Order.

¹ Local End User Rate as defined in USF/ICC Transformation Order 26 FCC Rcd at 17751, Para. 238

¹ USF/ICC Transformation Order, 26 FCC Rcd at 17694, Para. 84 (footnote included) "The standard deviation is a measure of dispersion. The sample standard deviation is the square root of the sample variance. The sample variance is calculated as the sum of the squared deviations of the individual observations in the sample of data from the sample average divided by the total number of observations in the sample minus one. In a normal distribution, about 68 percent of the observations lie within one standard deviation above and below the average and about 95 percent of the observations lie within two standard deviations above and below the average."

."

Mountain View Telephone Company
481 Line 1030 Broadband Services Comparability Report
Study Area 401712

Mountain View Telephone Company
Broadband Services Comparability Report

Pursuant to 47 C.F.R. § 54.313 (a) (1) MOUNTAIN VIEW TELEPHONE COMPANY charges a residential rate of \$54.95 for broadband providing 10 Mbps download, 1 Mbps upload, and an unlimited usage allowance. This rate is lower than \$77.80, which is the 2015 reasonable comparability benchmark for the same offering established by the Wireline Competition Bureau.¹

¹ *Wireline Competition Bureau Announces Results of 2015 Urban Rate Survey for Fixed Voice and Broadband Services and Posting of Survey Data and Explanatory Notes*, Public Notice, WC Docket No. 10-90, DA 15-470 (rel. April 16, 2015).

3rd Revised Sheet No. 13a

Replacing: 2nd Revised Sheet No. 13a

Mountain View Telephone Company, Inc.
Name of Company

Kind of Service: Telecommunications Class of Service: Res/Bus

Part III. Rate Schedule No.: 1

Title: LOCAL SERVICE

ARM. PUBLIC SERV. COMM.

SECRETARY OF COMM.

2012 JUN -7 A 8:07

RECEIVED
PSC File Mark Only

1.3. LIFELINE ASSISTANCE PROGRAM

1.3.1. General

1.3.1.1. The Lifeline Assistance Program provides for a federal credit equal to 100% of the Interstate Subscriber Line Charge (\$6.50) and a \$2.75 local service reduction.

1.3.1.2. The discounts apply to monthly recurring rates for qualifying residential customers.

1.3.1.3. Discounts are applied to rates and charges for residential telephone service.

1.3.2. Regulations

1.3.2.1. Regulations specified in Part III, Rate Schedule No. 3, Page 15 of this tariff or rate schedule apply to Lifeline Service.

1.3.2.2. Lifeline Service is available only with residence service, excluding foreign exchange service.

1.3.2.3. Lifeline Service is limited to one line per household.

1.3.2.4. The named subscriber to the local telecommunications service, his or her dependent, or someone in his or her household must participate in one of the listed assistance programs to qualify for Lifeline Service. The federal and state credits are applied to the Local Service bills for qualified residential recipients of Supplemental Security Income (SSI), Food Stamps, Aid to Families with Dependent Children recipients, Medicaid, federal public housing assistance or Section 8, Low Income Home Energy Assistance Program (LIHEAP), recipients of Temporary Assistance to Needy Families, participants in the National School Lunch free lunch program, or families whose household income falls below 135% of the Federal Poverty Guideline.

(CT)

(CT)

2nd Revised Sheet No. 13b

Replacing: 1st Revised Sheet No. 13b

Mountain View Telephone Company, Inc.
Name of Company

Kind of Service: Telecommunications Class of Service: Res/Bus

Part III. Rate Schedule No.: 1

Title: LOCAL SERVICE

ARK. PUBLIC SERV. COMM

SECRETARY OF COMM.

2012 JUN -7 A 8:07

RECEIVED

PSC File Mark Only

1.3. LIFELINE ASSISTANCE PROGRAM (continued)

(CT)

1.3.2.5. The Customer will certify under penalty of perjury that the information supplied at the time of application for Lifeline service is accurate. The Company will obtain sufficient documentation from the customer to verify that the customer qualifies for Lifeline and an officer of the Company will certify that the Company has procedures to review the application for Lifeline Service in accordance with 47 U.S.C. Part 54.

1.3.2.6. The Company will process all applications and apply the appropriate credit on the customer's monthly bill.

1.3.2.7. Customers of Lifeline Service must notify the Company of any changes which would affect qualification. Verification of eligibility will take place initially and at a minimum annually each year of service thereafter. When the customer is no longer eligible for Lifeline Service, the discount will be discontinued and regular rates and charges will apply.

1.3.3. Rates and Charges

1.3.3.1. Monthly Credit (maximum of one line per qualified customer)

1.3.3.2. A discount equal to 100 percent of the Interstate Subscriber Line Charge is applicable to qualified residential customers (\$6.50).

1.3.3.3. A reduction of \$2.75 of the Local Service Rate.

(CT)

(RT)

RESERVED FOR FUTURE USE

(RT)

Mountain View Telephone Company
481 Line 3010 Milestone Certification
Study Area 401712

Mountain View Telephone Company
Milestone Certification

Pursuant to 47 C.F.R. § 54.202(a) Mountain View Telephone Company provides this certification that it is taking reasonable steps to provide upon reasonable request broadband speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to offerings in urban areas as determined in an annual survey as specified in Public Notice DA 16-362, and that requests for such service are met within a reasonable amount of time. Details for how Mountain View Telephone Company is meeting its obligations for its goals and required obligations are specified within the FCC Form 481 annual filing.

**REDACTED - FOR
PUBLIC INSPECTION**

**REDACTED - FOR
PUBLIC INSPECTION**

**REDACTED - FOR
PUBLIC INSPECTION**

**REDACTED - FOR
PUBLIC INSPECTION**

**REDACTED - FOR
PUBLIC INSPECTION**

**REDACTED - FOR
PUBLIC INSPECTION**

